

Frequently Asked Questions

- 1. Where can I find the recorded webinar and PDF?**
 - a. IAR Test Administrator & Invest in Kids: <https://il.mypearsonsupport.com/training-resources/>
 - b. IAR & ISA Technology webinar: <https://il.mypearsonsupport.com/technology-setup/>
- 2. Where can I find key dates for the Spring 2024 administration?**
 - a. IAR: <https://il.mypearsonsupport.com/training-resources/>
 - b. ISA: <https://il.mypearsonsupport.com/training-resources-sci/>
- 3. Where can I find the administration manuals?**
 - a. IAR: <https://il.mypearsonsupport.com/training-resources/>
 - b. ISA: <https://il.mypearsonsupport.com/training-resources-sci/>
- 4. Where can I find the Outline of Tasks?**
 - a. [IAR Outline of Tasks](#)
 - b. [ISA Outline of Tasks](#)
- 5. How do I get access to PAN?**
 - a. If you are a new user, please contact your district coordinator. If you are a new district coordinator, please contact ISBE: assessment@isbe.net
 - b. If you are a current user and need your account reactivated, please contact the Pearson helpdesk: 1-833-213-3879.
- 6. How do I access the training site?**
 - a. <https://trng-il.pearsonaccessnext.com/customer/index.action>
 - b. For 23-24 school year, only grade 4 ELA and Math tests are available in the training center. Reminder, the training center is not for students to practice with content, it is an opportunity for test coordinators/administrators to generate sample students, create sessions, and set up tests to become with the platform.
- 7. How do I download TestNav?**
 - a. Go to: <https://support.assessment.pearson.com/TN/download-testnav-57082522.html>
- 8. Will iOS 17 be supported for testing?**
 - a. Pearson is working with Apple, and we are anticipating it will be supported prior to spring administration.
 - b. Stay up to date by visiting the TestNav Support Page: <https://support.assessment.pearson.com/TN/testnav-system-requirements-18613791.html>
- 9. Will Chrome OS 120 be supported?**
 - a. Pearson is working with Google, and we are anticipating it will be supported prior to spring administration.
 - b. Stay up to date by visiting the TestNav Support Page: <https://support.assessment.pearson.com/TN/testnav-system-requirements-18613791.html>
- 10. Is TestNav used for both IAR and ISA?**
 - a. Yes, both IAR and ISA will utilize TestNav and PearsonAccessNext (PAN).
- 11. What tests are available in Spanish?**
 - a. Math and Science

- 12. Where can I find the Student Readiness Tool (SRT) and how long does it take to complete?**
- <https://il.mypearsonsupport.com/tutorial/>
 - It takes about 30 minutes for students to complete the SRT. However, the student/teacher can choose to practice on only some tools.
- 13. Have students been loaded in PAN?**
- Yes, the initial student load into PAN has been completed.
 - If there are changes to a student's information, please update in the Student Information System (SIS). The update can be manually pushed to PAN, or it will automatically update nightly.
- 14. Will accommodations need to be added for both IAR and ISA? Or will they carryover?**
- Accommodations will need to be applied for each content area.
 - Accommodations should be entered and verified by the homeschool.
 - Accommodations are not pulled from SIS into PAN. They must be loaded via the SR/PNP (Personal needs profile) or added manually in PAN.
 - IAR PNP Layout: <https://il.mypearsonsupport.com/training-resources/>
 - ISA PNP Layout: <https://il.mypearsonsupport.com/training-resources-sci/>
- 15. When will paper materials arrive?**
- IAR- If accommodations are added in PAN by 1/26/24, materials will arrive by 2/20/24.
 - ISA- Accommodations must be added in PAN and you will need to order the materials via the Additional Orders process in PAN.
- 16. Will all students be assigned Text-to-Speech (TTS)?**
- For Math and Science, TTS can be assigned to any student, but must be added in the students SR/PNP.
 - For ELA, TTS is considered an accommodation and is only available for students with IEP/504. TTS must be added to the students SR/PNP.
- 17. Can all students use Closed Captioning for Videos?**
- Yes, closed captioning is available for ELA videos (Math and Science do not have videos).
 - It can be toggled on/off in the bottom right-hand corner of the closed caption bar.
- 18. Where can I find the list of schools participating in the field test?**
- ISBE Website: <https://www.isbe.net/Documents/2024-IAR-Field-Test-Part-Alpha.pdf>
- 19. We previously used proctor cache, is this setup still available?**
- Proctor cache is no longer recommended.
- 20. Do we need set up TestNav Configs?**
- Yes, name the Precache Computer to "Bypass" or "No Cache" for setup.
- 21. Who is the contact for Invest in Kids Act (IIKA)?**
- Please contact Robert Potempa: rpotempa@isbe.net
 - Note: Only ELA/Math is available to IIKA schools. They are not participating in science.
- 22. Is Professional Development credit offered?**
- Yes, ISBE will give out credits for this PD in the coming weeks. Check your PD plus account, go to the "Bell" symbol and there will be a survey to complete to gain credits.
- 23. How do I get a PD Plus Account?**
- Visit the PD Plus website <https://www.isbe.net/pdplus>. There are tutorials and information on getting into your account.

If you have questions on PD, please contact Robert Potempa: rpotempa@isbe.net